HSN UB92 RID Submission Process

Certain UB92 claims were denied as ineligible for the Health Safety Net because there was a mismatch between the patient name and date of birth as billed by the provider and the data contained in REVS/MA-21.

To enhance the matching algorithm for these claims, hospitals may submit the patient RID to the HSNO for inclusion in eligibility matching using the following process:

1. Create a text (*.txt) file that contains the following data elements in this order. The data elements should be separated by commas:

   - SiteOrgId, TCN, RID

   (SiteOrgId represents the site of service OrgId on the original claim)

2. Create a password protected zip file of the *.txt file.

3. Both the text file and the zip file should be named as follows:

   - *RID_FilingOrgId_ mmddyy (date of emailing file)*

     Example: A hospital with *FilingOrgId* =123 submitting files on May 31, 2008 would submit a password protected zipped file named "RID_123_053108.zip". The zip file will contain a text file named "RID_123_053108.txt".

   - The OrgId in the file **name** must be the **FilingOrgId** (This is the same OrgId used in the original filing). The internal records in the text file may contain various SiteOrgIds as reported in the original claim.

     To clarify - use the same naming pattern for the RID files that you used when you submitted your UB92 file. If you currently file separate submissions using different filing OrgIds on each submission – continue to do so. We will expect a separate file for each FilingOrgId used by the provider at the submission level. Multiple SiteOrgId's may exist in any one text file as long as the included SiteOrgId relates to that specific filer.

4. The zip file must be mailed to dhcfphelpdesk@state.ma.us.

5. The provider should submit a separate email or call the Helpdesk at (800) 609-7232 with the password for the Zip file.

DHCFP will then update the claim previously denied and reprocess the claim accordingly in the next payment cycle. Providers will receive a report of those TCN's on the RID file that could not be matched to a claim.

Please note that this process only applies to RID UB92 claims submissions, as the 837 already allows for eligibility matches to be based on SSN, RID & Name / Date of Birth.

Data file examples.

Simple: Hospital ABC – OrgId 123 submits UB92 filings for a single site.

> File: RID_123_053108.txt
>> Contains records…
>>> 123,abc1,123456789X
>>> 123,abc2,987654321Z

Complex: Hospital XYZ – OrgId 999 submits UB92 filings for multiple sites.

> File: RID_999_053108.txt
>> Contains records…
>>> 777,xyz1,123456789X
>>> 999,xyz2,987654321Z
>>> 777,xyz3,555555555Q
>>> 888,xyz4,222222222A